

Chattooga County School District



REQUEST FOR PROPOSALS FOR Content Filter

RFP Release Date: May 15, 2025

RFP Response Date: June 13, 2025

To: All Proposers

The Chattooga County School District takes this opportunity to announce that we are requesting RFP's for district **Content Filter**.

Responses to this request shall be submitted via email with the subject "CCSD RFP Content Filter" Proposals must be emailed to:

Patrick Clifton
pclifton@chattooga.k12.ga.us

Please read this RFP in its entirety before submitting an RFP.

The Chattooga County School District reserves the right to accept or reject any and all proposals, and to waive any irregularity in proposals received to award the entire RFP to one vendor or to make awards by groups or line items, whichever is in the best interest of the Chattooga County School District.

Any questions concerning this RFP may be emailed to pclifton@chattooga.k12.ga.us. No phone calls or in person visits will be accepted concerning the RFP. All emails should contain the subject line "Content Filter RFP question".

Your interest and participation are solicited and appreciated.

Sincerely,

Patrick Clifton
Director of Technology
Chattooga County School District

1. Introduction

Chattooga County School District is soliciting proposals from qualified vendors to provide a comprehensive Content Filtering solution aligned with the requirements of the FCC's Schools and Libraries Cybersecurity Pilot Program. The proposed solution should enhance our cybersecurity posture, particularly in managing user access, safeguarding digital identities, and complying with federal cybersecurity mandates.

We are particularly interested in proposals featuring granular filtering, threat protection, SSL inspection, and real-time monitoring and reporting.

2. Background

Chattooga County School District serves approximately 3000 students and employees across 7 campuses and facilities. We require a reliable solution to manage, monitor, and secure internet usage across a range of devices and operating systems.

3. Scope of Work

The selected vendor will be responsible for the following deliverables:

- Deployment and configuration of the ContentKeeper solution.
- Integration with existing directory services (e.g., Active Directory, Azure AD, Google Workspace).
- Web filtering with customizable policies at the group, user, and device levels.
- Full decryption and inspection of SSL traffic.
- Threat detection and malware protection (including zero-day threat mitigation).
- Real-time visibility into network and user activity.
- Detailed reporting for compliance with CIPA, FERPA, HIPAA, and other standards.
- Support for on-premise, cloud, or hybrid architecture.
- Secure access for remote and on-site users.
- Ongoing support, maintenance, and training.

4. Requirements

4.1 Technical Requirements

- Compatibility with multi-OS environments.
- 10GB fiber solution
- Product abilities to support concurrent users.
- Granular, role-based access control.
- Optional classroom management tools.
- Cloud-based reporting dashboard with export capabilities.
- Uptime SLA of at least 99.9%.
- Diverse reporting features

4.2 Vendor Qualifications

- Authorized resellers or certified partners
- Proven experience with deployments of similar size and complexity.
- Three (3) client references.

4.3 Support and Training

- 24/7 technical support availability.
- Initial and ongoing training for IT administrators.
- Access to knowledge base and documentation

5. Proposal Submission Requirements

Please include the following in your response:

- Executive Summary
- Technical Approach
- Implementation Plan and Timeline
- Licensing and Pricing Model
- Support and Maintenance Plans
- References
- Certificate of Insurance (if applicable)
- Compliance and Security Certifications (e.g., ISO 27001, SOC 2)

6. Evaluation Criteria

Proposals will be evaluated based on the following weighted criteria:

Criteria	Weight
Technical Functionality	25%
Cost	30%
Vendor Experience and References	15%
Implementation Plan	15%
Support and Training	10%
Compliance & Security Standards	5%

7. Submission Deadline and Contact Information

Proposals must be submitted electronically in PDF format by June 13, 2025 to:

Patrick Clifton

Title: Director of Technology

Email: pclifton@chattooga.k12.ga.us

8. Location and Site Information

Technology Office	286 Maple Drive	Summerville	30747
Central Office	33 Middle School Road	Summerville	30747
Chattooga High School	989 Highway 114	Summerville	30747
Summerville Middle School	200 Middle School Road	Summerville	30747
Lyerly School	150 Oak Hill Road	Lyerly	30730
Leroy Massey Elementary School	403 Dot Johnson Drive	Summerville	30747
Menlo School	2430 Highway 337	Menlo	30731

Enrollment submitted to SLD - 2578

9. Additional Information

Chattooga County School District reserves the right to reject any or all proposals, to waive any irregularity or informality in a proposal. It is also within the right of Chattooga County School District to reject proposals that do not contain all the elements and information requested in this document. Chattooga County School District reserves the right to cancel this RFP at any time. Chattooga County School District will not be liable for any cost/losses incurred by the Bidders throughout this process.

Restrictions on Communication with Staff

From the issue date of this RFP until a Bidder is selected and the selection is announced, Bidders are not allowed to communicate with regard to this RFP for any reason with any Chattooga County School District staff except through the Director of Technology or an assigned designee, or as provided by existing work agreement(s). Any and all Universal Service Administrative Company, Schools & Library E-rate rules and regulations are in effect in this RFP. Chattooga County Schools reserves the right to reject any proposal of any Bidder violating this provision.

RFP Amendments

Chattooga County School District reserves the right to amend this RFP prior to the proposal due date. Any revisions will be posted on the system website at <https://www.chattooga.k12.ga.us/Domain/21> or Chattooga County Schools District Site >> District Information >> Request for Proposals

Submission Requirements

All submissions should avoid unnecessary promotional materials and be clear and concise, but thorough. All RFP must be presented on the RFP Proposal Sheet at the end of this document and return all signed appendixes. Failure to do will result in automatic disqualification.

Cost for Preparing Proposals

The cost for developing the proposal is the sole responsibility of the Bidder. Chattooga County School District will not provide reimbursement for such costs.

Disputes

In case of any disputed meaning or difference of opinion as to the items furnished in this solicitation, the decision of Chattooga County School District shall be final and binding on both parties.

Protest

A protest dealing with the specifications, or the solicitation shall be filed no later than three (3) working days prior to the proposal closing. Protests which are not filed in a timely manner described above will not be considered. Protest should be emailed to pclifton@chattooga.k12.ga.us with the subject line Content Filter RFP Protest

Conflict of Interest

All Bidders must disclose with their proposal the name of any officer, director, or agent who is also an employee of Chattooga County School District. Further, all Bidders must disclose the name of any Chattooga County School District employee who owns, directly or indirectly, any interest in the Bidder's firm or any of its branches.

Liability, Insurance, Licenses, and Permits

Where Bidders are required to enter or go onto Chattooga County School District property to deliver materials or perform work or services as a result of this award, the Bidder will assume the full duty obligation and expense of obtaining all necessary licenses, permits and insurance.

It is expressly understood the Chattooga County School District shall not be liable to any vendor and that said vendor will hold harmless Chattooga County School District, its officers, employees, and agents from any loss, damage, expense, or liability by reason of property damage, excluding loss of use thereof, or personal injury of whatsoever nature or kind (including death) arising out of or in connection with the performance or construction and installation work pursuant to this RFP or any special contract resulting from this RFP by vendor occasioned by the negligent acts or omissions of employees, officers, or agents of vendor.

Bidder shall be liable for any damage or loss to Chattooga County School District incurred by Bidder, Bidder's employees, licenses of the Bidder or agent or any person the Bidder has designated in completion of his or her contract as a result of their proposal.

10. Contract Terms

This Agreement will automatically renew for additional one-year terms, not to exceed three (3) years, unless the Client provides written notice to Contractor of its decision not to renew the Agreement sixty (60) days prior to the end of the calendar year. Vendor is responsible for Service Provider Invoicing.

Required General Contract Terms and Conditions

The contract, if awarded, will be awarded to the responsible bidder and awardee will have 30 calendar days from first award notification to fully execute the contract with Chattooga County School District. If the awardee fails to fully execute the contract within the 30 calendar days Chattooga County School District will award the contract to the next most qualified bidder.

The Bidder agrees the required State of Georgia terms and conditions outlined in terms below and MUST include the standard provisions in the contract. Failure to do will result in automatic disqualification and Chattooga County School District will move on to the next most qualified bidder.

See next page

Standard Contract Provisions – These standard contract provisions are non-negotiable

Governing Law:

The Agreement shall be governed by the laws of the State of Georgia, regardless of any conflict of law or rules that would require an application of the laws of another jurisdiction. Venue and jurisdiction shall be proper only in the federal and state courts located or serving the Chattooga County, Georgia, area.

Term:

Notwithstanding the foregoing, this Agreement shall terminate absolutely and without further obligation on the part of the Client at the close of the calendar year in which it was executed and at the close of each succeeding calendar year for which it may be renewed. This Agreement will automatically renew for additional one-year terms, not to exceed three (3) years, unless the Client provides written notice to Contractor of its decision not to renew the Agreement sixty (60) days prior to the end of the calendar year.

Vendor understands is responsible for Service Provider Invoicing.

E-Verify:

ILLEGAL IMMIGRATION REFORM AND ENFORCEMENT ACT OF 2011. Company and District both acknowledge and agree that compliance with the requirements of O.C.G.A. §§ 13-10-91, et seq., Georgia State Board Rule 300-10-1-.02, et seq. and O.C.G.A. § 50-36-1, et seq. are conditions of this Agreement. By signing this agreement, Company certifies that he/she is in compliance with O.C.G.A. §§ 13-10-91, et seq. and 50-36-1, et seq. and will continue to comply with the statutes during the term of this Agreement.

INDEMNIFICATION:

Company shall indemnify and hold harmless the District, its Board of Education, agents, employees, and officers from all claims, expenses (including attorney's fees and costs of defense) and losses and damages to any person or property, other than losses or damages resulting from the District's gross negligence, that result from the negligent or wrongful acts or omissions of the Company, its employees, agents, or from the operation of its equipment. This provision shall survive the expiration or termination of this Contract.

If awarded _____ (Company) agrees to include the standard contract provisions above in the contract provided to Chattooga County School District.

If awarded _____ (Company) will have 30 calendar days from first award notification to fully execute the contract with Chattooga County School District. If the awardee fails to fully execute the contract within the 30 calendar days Chattooga County School District will award the contract to the next most qualified bidder.

Authorized Signature	_____	Date	_____
Print / Type Name	_____		
Company Name	_____		